

# Finding the Best VOIP Phone Service

By enabling businesses to access phone service over the Internet, VOIP (voice-over-Internet-protocol) phone technology has proven itself to be more cost effective than traditional phone systems. The question is not whether to use VOIP, but which VOIP service is best.

## Fast, Reliable Internet Connections

VOIP call quality is dependent upon the speed and reliability of the user's Internet connection. Background noise and dropped calls result from slow, shared, and asymmetrical connections (where upload speeds are much slower than download speeds). The best VOIP vendor is likely to operate its own high-speed, symmetrical Internet service through a private

network with redundant data centers in case of natural disaster.

## Extensive Free Features

Some VOIP phone providers offer limited features, charging extra for anything beyond the basics. A vendor that offers a full array of features at no additional cost is obviously the better choice.

## Customization

Some vendors offer a "one-size-fits-all" approach to VOIP technology. A quality VOIP provider customizes configurations, settings, and installation to the suit the customer.

## Single Vendor Integration

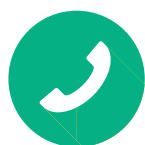
Using different vendors for VOIP, Internet, and Cloud services can easily

lead to gaps in service, incompatibility problems, and extensive IT headaches. A single vendor solution avoids these problems, minimizes capital expenses, and reduces costs through bundled pricing.

## The Servpac Difference

Servpac is proud to be the only VOIP vendor in Hawaii with its own UltraFAST, symmetrical, private Internet service. Phone features are extensive and free; settings and configurations, customized. We offer a single-vendor solution, integrating phone, Internet, and Cloud into a seamless network that avoids headaches and lowers costs. Please call us today for more information: **(808) 237-5000**.

## THE SERVPAC SOLUTION



### PHONE

*Superior VOIP phone technology*



### INTERNET

*Faster, more reliable Internet connections*



### CLOUD

*Local, secure Cloud Computing*

**ABOUT SERVPAC INC** Servpac is a privately held, Hawaii-based telecommunications company providing innovative telephone, Internet, and Cloud solutions for small to medium-sized businesses since 2004. As the largest locally based CLEC in Hawaii, Servpac specializes in the integration of phones, Internet, and Cloud services into a seamless integrated platform, enabling its customers to compete more cost effectively in the global marketplace. For details, call **808.237.5000** or visit **SERVPAC.COM**.



*Empowering Hawaii's businesses with superior phone, Internet, and Cloud technologies.*